



NOTICE TO TENANTS

HOUSING SERVICES AND COVID-19 (CORONAVIRUS)

Be advised that public access to all Lanark County buildings has been restricted to essential services only (Ontario Works and Housing Services) in response to COVID-19. **Anyone presenting at the office will be screened and turned away if it is not an emergency or crisis situation.**

Housing Services is taking extra precautionary measures for the health and safety of our tenants and staff.

Rent Payment - If you pay by cash or debit, you can pay your rent by telebanking, online banking, or e-transfer.

Cleaning - Extra disinfecting of handrails and door handles is being done in all County Housing buildings.

Limit Visitors - Restrict the number of visitors to your unit.

Lounges and Public Washrooms— All lounges and public washroom in apartment buildings will be closed until further notice.

Work Orders - Only essential work orders will be completed until further notice.

Unit Inspections - All inspections are postponed until further notice.

Communication - You can connect with us by phone (613-267-4200) or email (housingapplications@lanarkcounty.ca). If you have paperwork to submit and are unable to do so by email, please use our drop box.

To protect yourself and help prevent the spread of germs, the Public Health Unit recommends:

- Wash your hands often with soap and water or alcohol-based hand sanitizer
- Avoid touching your eyes, nose, and mouth
- Cough and sneeze into your sleeve or a tissue
- STAY AT HOME if you are sick
- Avoid contact with people who are sick

LANARK COUNTY

People are encouraged to stay home as much as possible, and stay informed through credible sources of information such as:

Ontario Ministry of Health: www.ontario.ca/coronavirus

Public Health Agency of Canada: www.canada.ca/coronavirus

Should you need to go out in public, practice social distancing of 1m or more. If you need groceries or medication, consider delivery services to avoid unnecessary public contact:

<https://www.yourindependentgrocer.ca/>

Carleton Place: (613) 253-6206
Almonte: (613) 256-2080
Smiths Falls: (613) 283-2999

<https://www.metro.ca/en/find-a-grocery>

Perth: (613) 267-4921