Wednesday, February 11th, 2009
5:00 p.m.
Lanark County Municipal Office
Council Chambers

Councillor Keith Kerr, Chair

1. CALL TO ORDER

2. DISCLOSURE OF PECUNIARY INTEREST

3. APPROVAL OF MINUTES

   Suggested Motion:
   “THAT, the minutes of the Community Services Committee meeting held on January 21st, 2009 be approved as circulated.”

4. ADDITIONS & APPROVAL OF AGENDA

   Suggested Motion:
   “THAT, the agenda be adopted as presented.”

5. DELEGATIONS & PRESENTATIONS

   i) The Children Aid’s Society of Lanark County and the Town of Smiths Falls – Child Protection Concerns in Lanark County and the Town of Smiths Falls
   Executive Director, Suzanne Geoffrion

6. COMMUNICATIONS

   i) Community Care Information Management - Welcome Letter Phase 8.0 RAI-MDS – attached, page 5

   ii) Township of Madawaska Valley: Requesting Provincial support to increase Homecare Access Programs – attached page 6

   iii) Department of Finance – “Housing Highlights” – Canada’s Economic Action Plan Budget 2009 - attached page 7

Suggested Motion:
“THAT, the February 2009 Community Services Communications be received for information.”

7. REPORTS

i) Report # LL-03-2009: Culture Shift Initiatives (verbal)
Director of Lanark Lodge, Deborah Pidgeon

Suggested Motion:
“THAT, Report #LL-03-2009: Culture Shift Initiatives be received as information.”

Director of Lanark Lodge, Deborah Pidgeon

Suggested Motion:
“THAT, Report # LL-04-2009: Environments for Aging be received as information; and
THAT, the Director of Lanark Lodge be authorized to attend the Environments For Aging 2009 Conference being held on March 29-31, 2009 in Boston, MA.”

iii) Ontario Works Service Plan
Director of Social Services, Nancy Green

Suggested Motion:
“THAT, the Ontario Works Service Plan presentation be received as information.”

iv) Report #HR-XX-2007 Staff Volunteer Recognition Program – deferred to a future meeting.
Director of Human Resources, Lisa Crosbie-Larmon

v) Leeds, Grenville & Lanark District Health Unit Update (verbal)
Warden Bob Fletcher

Suggested Motion:
“THAT, the Leeds, Grenville & Lanark District Health Unit Update (verbal) be received as information only.”

vi) Lanark County Housing Corporation Update (verbal)
Councillor Sharon Mousseau

Suggested Motion:
“THAT, the Lanark County Housing Corporation Update (verbal) be received as information only.”
8. CONFIDENTIAL REPORTS
   None.

9. NEW/OTHER BUSINESS

10. ADJOURNMENT
Dear Home:

Welcome to Phase 8 of the province-wide Resident Assessment Instrument Minimum Data Set 2.0 (RAI-MDS 2.0) rollout! Your home will enjoy the benefits of a comprehensive resident assessment tool that improves care planning capabilities, strengthens team communications and provides better information for continuous quality improvement.

Your implementation will start in September 2009 and continue for approximately 9 – 12 months. Four weeks prior to your starting month, you will receive a Welcome Package containing all the information you will need for planning next steps, including training and support.

The success of each implementation is dependent on a strong partnership between all Phase 8 participants and the Project team. From the beginning, we want you to know that the Project team is here to listen and here to help. Our main objective is to provide you with the support and advice you need. To support that objective, we have a number of resources available for you. They include an implementation team, Project Support Centre team, and a Project Support Portal for up to the minute information on your implementation.

As part of the Project, you play an important role in supporting quality health outcomes for residents of all long-term care homes in Ontario. Thank you again for partnering with us.

If you have any questions in the mean time, please contact the Project Support Centre by phone toll free – 1.866.909.5600 or local – 416.314.7365 or by email at ltchproject.moh@ontario.ca.

We look forward to working with you in the near future!

Shelley Kapitan
Senior Project Manager
Long-Term Care Homes Common Assessment Project
THE CORPORATION OF THE TOWNSHIP OF MADAWASKA VALLEY

85 Bay St., PO Box 1000
Barry’s Bay, ON K0J 1B0
ahudder@madawaskavalley.on.ca
P: 613-756-2747 / F: 613-756-0553

#23-1215-08
Date: 15 Dec 2008

Moved by: Bonnie Mask
Seconded by: Shelley Maika

BE IT RESOLVED

WHEREAS Homecare is an essential service in rural Ontario in assisting in the well-being of aging seniors and residents battling diseases in their primary or secondary residences;

AND WHEREAS Homecare responds to the needs of the patients and assists parents, spouses, children and siblings and the broader community by supporting quality of life and ensuring quality care so that citizens can continue to participate in and contribute to the economic and social life of their community;

AND WHEREAS Homecare is a viable alternative to Long-Term Care and Residential Housing;

AND WHEREAS rural residents within the County of Renfrew are limited to few spaces within the Long-Term Care Homes in the area;

NOW THEREFORE BE IT RESOLVED THAT the Council of the Corporation of the Township of Madawaska Valley is seeking support from all municipalities in requesting that the County of Renfrew lobby the Provincial Government on behalf of all rural municipalities to ensure an increase in Homecare Access Programs including increased funding, support and assistance;

FURTHER THAT this resolution be forwarded to AMO for distribution to all municipalities in Ontario to forward their resolution of support to the Premier of Ontario, the local MPP, the Ministry of Community & Social Services and the Ministry of Health & Long-Term Care.

CARRIED.

Pat Pilgrim, CAO/Clerk

DISCLAIMER
This material is provided under contract as a paid service by the originating organization and does not necessarily reflect the view or positions of the Association of Municipalities of Ontario (AMO), its subsidiary companies, officers, directors or agents.
HOUSING HIGHLIGHTS

CANADA’S ECONOMIC ACTION PLAN

BUDGET 2009

Tabled in the House of Commons by the Honourable James M. Flaherty, P.C., M.P.
Minister of Finance

JANUARY 27, 2009
Highlights

The Government is proposing to provide up to $7.8 billion in tax relief and funding to help stimulate the housing sector and improve housing across Canada.

Support for Home Ownership and the Housing Sector

✓ Implementing a temporary Home Renovation Tax Credit that will provide up to $1,350 in tax relief, reduce the cost of renovations for an estimated 4.6 million Canadian families, and provide needed stimulus to the economy.

✓ Providing an additional $300 million over two years to the ecoENERGY Retrofit program to support an estimated 200,000 additional home retrofits.

✓ Providing first-time home buyers with additional access to their Registered Retirement Savings Plan savings to purchase or build a home by increasing the Home Buyers’ Plan withdrawal limit to $25,000 from $20,000.

✓ Assisting first-time home buyers by providing up to $750 in tax relief to help with the purchase of a first home.

Investments in Housing for Canadians

Social housing provides many Canadians with quality housing at affordable rates. Budget 2009 will invest in social housing by:

✓ Providing a one-time federal investment of $1 billion over two years for renovations and energy retrofits for up to 200,000 social housing units on a 50-50 cost-shared basis with provinces.

✓ Investing $400 million over two years for the construction of social housing units for low-income seniors.

✓ Investing $75 million over two years for the construction of social housing units for persons with disabilities.

✓ Dedicating $400 million over two years to new social housing projects and to remediation of existing social housing stock on First Nations reserves.

✓ Supporting social housing in the North with an additional $200 million over two years.
Helping Municipalities Build Stronger Communities

Budget 2009 will help local governments meet their needs by:

✔ Making available up to $2 billion over two years in direct, low-cost loans to municipalities to finance improvements to housing related infrastructure, such as sewers, water lines, and neighbourhood regeneration projects. Municipalities will also have access to significant new funding available under major new provincial, territorial and municipal infrastructure initiatives.
Chapter 3

With the $5,000 increase to the withdrawal limit, two first time home buyers purchasing a home jointly (e.g. a married or common law couple) with sufficient RRSP funds in each of their names may now together withdraw up to $50,000 from their RRSP funds toward the purchase of a home in Canada.

It is estimated that this measure will cost $15 million in each of 2009–10 and 2010–11.

First-Time Home Buyers’ Tax Credit

The costs associated with purchasing a home, such as legal fees, disbursements and land transfer taxes, can be a particular burden for first time home buyers, who must pay these costs on top of saving the money for a down payment.

To assist first time home buyers with the costs associated with the purchase of a home, Budget 2009 proposes to introduce a First Time Home Buyers’ Tax Credit—a $5,000 non-refundable income tax credit amount on a qualifying home acquired after January 27, 2009. For an eligible individual, the credit will provide up to $750 in federal tax relief starting in 2009.

It is also proposed that the First Time Home Buyers’ Tax Credit be made available to existing homeowners in respect of a more accessible or functional home purchased by an individual eligible for the Disability Tax Credit (DTC), or for the benefit of a DTC-eligible person who is related to the individual purchasing the home.

It is estimated that this measure will cost $30 million in 2008–09, $175 million in 2009–10 and $180 million in 2010–11.

Investments in Housing for Canadians

Renovation and Retrofit of Social Housing

Social housing provides many Canadians with quality housing at affordable rates. There are approximately 630,000 social housing units in Canada supported primarily by subsidies from the federal, provincial, territorial, and municipal governments. Most of the housing stock is administered by provinces and territories, with financial support from the federal government. A large portion of the existing units are aging and require significant repair and upgrading to meet modern energy efficiency and accessibility standards.
Budget 2009 provides a one-time federal investment of $1 billion over the next two years to address the backlog in demand for renovation and energy retrofits. Renovation activities will include general improvements, energy efficiency upgrades or conversions, and supports for persons with disabilities. To ensure quick implementation, this new funding will flow through existing agreements and be administered by the Canada Mortgage and Housing Corporation (CMHC) on a 50-50 cost-shared basis with provinces and territories, which are primarily responsible for providing social and low-income housing.

Major investments for low-income Canadians will allow governments to work together to improve the quality and energy efficiency of up to 200,000 social housing units for Canadians that need it most. This $1 billion injection of funds builds on the $1.9 billion investment over five years that the Government announced in September 2008 to extend housing and homelessness programs for low-income Canadians. These programs include the Homelessness Partnering Strategy, the Affordable Housing Initiative, and the suite of housing renovation programs such as the Residential Rehabilitation Assistance Program.

**Housing for Low-Income Seniors**

Over the last few years, the Government has made significant investments in improving the financial security and well-being of seniors. The Government recognizes that in these difficult times, however, that low-income seniors may have increased difficulty finding affordable housing.

Budget 2009 will provide $400 million over two years in targeted funding for the construction of housing units for low-income seniors that will be delivered through the Affordable Housing Initiative to be cost-shared with the provinces and territories.

**Housing for Persons With Disabilities**

Persons with disabilities often have difficulty finding housing that is suitable for their specific needs.

In recognition of the special housing required by persons with disabilities, Budget 2009 will provide $75 million over two years for the construction of housing units delivered through the Affordable Housing Initiative to be cost-shared with the provinces and territories.
First Nations Housing
The Government of Canada’s primary policy goal for on reserve housing remains helping First Nations to move toward a private housing sector. In Budget 2007, the Government supported this goal by investing $300 million in the First Nations Market Housing Fund, a credit enhancement vehicle designed to encourage market based housing on reserve. While the Government is committed to supporting the development of individual home ownership on reserve, many First Nations continue to face significant need for affordable housing, including social housing.

Budget 2009 provides $400 million over the next two years to support on reserve housing, dedicated to new social housing projects, remediation of existing social housing stock and to complementary housing activities. These funds will flow through Canada Mortgage and Housing Corporation (CMHC) and Indian and Northern Affairs Canada.

This will assist the transition to market based housing on reserve and address immediate housing needs while serving as an economic stimulus for many First Nations and rural areas by generating employment, the development of skilled trades and the creation of small businesses.

Northern Housing
In recognition of the distinctive needs of the territories, Budget 2009 will provide $200 million over two years in dedicated funding to support the renovation and construction of social housing units. The Yukon and Northwest Territories will receive $50 million each while the remaining $100 million will be allocated to Nunavut, where the need for new social housing is greatest. Funding will be provided to the territories through the Canada Mortgage and Housing Corporation.
Helping Municipalities Build Stronger Communities

Canadian homes need to be supported by a broad range of infrastructure to develop and maintain strong and prosperous communities. The Government understands, however, that much of the responsibility for maintaining the infrastructure of Canadian communities rests with Canadian municipalities.

In recognition of this important responsibility and to address the challenges municipal governments are facing in garnering capital funding for planned “ready to go” projects during an economic slowdown, Budget 2009 will make available up to $2 billion over two years in direct, low cost loans to municipalities through the Canada Mortgage and Housing Corporation. These low cost loans will significantly decrease the cost of borrowing for municipalities, and can be used by them to fund their contribution for cost shared federal infrastructure programming.

This new source of funds will allow municipalities to invest in municipal housing related infrastructure projects such as sewers, water lines, and neighbourhood regeneration projects, thus contributing to healthier, safer and modern communities for Canadians and their families.

In addition to low cost loans to municipalities, Budget 2009 also announces a number of major new initiatives that will further accelerate and increase provincial, territorial and municipal infrastructure projects.
### Chapter 3

#### Table 3.6

<table>
<thead>
<tr>
<th>Action to Stimulate Housing Construction</th>
<th>2008–09</th>
<th>2009–10</th>
<th>2010–11</th>
<th>Total (millions of dollars)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Support for Home Ownership and the Housing Sector</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Home Renovation Tax Credit</td>
<td>500</td>
<td>2,500</td>
<td></td>
<td>3,000</td>
</tr>
<tr>
<td>Enhancing the Energy Efficiency of Our Homes</td>
<td>160</td>
<td>160</td>
<td></td>
<td>320</td>
</tr>
<tr>
<td>Increasing withdrawal limits under the Home Buyers' Plan</td>
<td>15</td>
<td>15</td>
<td></td>
<td>30</td>
</tr>
<tr>
<td>First-time Home Buyers' Tax Credit</td>
<td>50</td>
<td>175</td>
<td>160</td>
<td>385</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>530</td>
<td>2,840</td>
<td>345</td>
<td>3,715</td>
</tr>
<tr>
<td><strong>Investments in Housing for Canadians</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Renovation and Retrofit of Social Housing</td>
<td>500</td>
<td>500</td>
<td></td>
<td>1,000</td>
</tr>
<tr>
<td>Housing for Low-Income Seniors</td>
<td>200</td>
<td>200</td>
<td></td>
<td>400</td>
</tr>
<tr>
<td>Housing for Persons with Disabilities</td>
<td>25</td>
<td>50</td>
<td></td>
<td>75</td>
</tr>
<tr>
<td>First Nations Housing</td>
<td>200</td>
<td>200</td>
<td></td>
<td>400</td>
</tr>
<tr>
<td>Northern Housing</td>
<td>100</td>
<td>100</td>
<td></td>
<td>200</td>
</tr>
<tr>
<td><strong>Total — Action to Stimulate Housing</strong></td>
<td>530</td>
<td>3,865</td>
<td>1,395</td>
<td>5,790</td>
</tr>
<tr>
<td>Loans to municipalities</td>
<td></td>
<td>1,000</td>
<td>1,000</td>
<td>2,000</td>
</tr>
<tr>
<td>Timing of Home Renovation Tax Credit</td>
<td>-500</td>
<td>500</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Cash Basis</td>
<td>80</td>
<td>6,365</td>
<td>2,895</td>
<td>7,790</td>
</tr>
<tr>
<td>Provincial contributions</td>
<td>725</td>
<td>750</td>
<td></td>
<td>1,475</td>
</tr>
<tr>
<td><strong>Total Stimulus Value</strong></td>
<td>6,090</td>
<td>3,145</td>
<td>9,235</td>
<td>9,235</td>
</tr>
</tbody>
</table>

Notes: Figures in this table are presented on an accrual basis, and therefore, in some cases, will not match the figures contained in the budget text when these are presented on a cash basis. Totals made not add due to rounding.
January 28, 2009

Peter Wagland
Chief Administrative Officer
County of Lanark
99 Sunset Blvd.
Perth, Ontario
K7H 3E2

Dear Mr. Wagland:


I am pleased to provide you with the Social Assistance Restructuring (SAR) reinvestment reporting protocols and templates. The SAR Protocols were developed in consultation with the Ministry of Finance - Ontario Internal Audit Branch, Municipal/First Nations Services Managers Network, and the Social Assistance Advisory Committee.

Monitoring the implementation of the Social Assistance Restructuring (SAR) reinvestment strategies for 2008/2009 is an important component of effective management. To ensure appropriate use of Municipal SAR reinvestment funds, the Ministry of Community and Social Services (MCSS) will monitor the quarterly and year-end reports. Highlights of the SAR Protocol include:

- SAR reporting process reflects the existing NCB reporting process hence enabling Consolidated Municipal Service Managers (CMSMs) and District Social Services Administration Boards (DSSABs) to use existing business processes;
- outlines the expectations, roles and responsibilities for the SAR 2008/2009 year-end reporting and quarterly monitoring;
- provides direction on the efficient business processes for the collection of SAR Municipal reinvestment spending patterns, appropriate use of funds and monitoring actual expenditures;
- reinforces the need for completion of the "Agency/Program Description" section of the quarterly and year-end report templates;

.../2
• acknowledges that CMSMs/DSSABs can use up to 10% of their SAR savings to offset administration costs related to SAR projects;
• includes a transition period for reporting NCB and SAR savings/reinvestments;
• addresses the expectation that CMSMs/DSSABs continue to invest in social programs which will be eligible for Ministry of Finance's Ontario Municipal Partnership Fund (OMPF); and
• Indicates that CMSMs/DSSABs are expected to reinvest at least 90% of their SAR savings by the end of 2009. In the event there is a risk of under utilizing the reinvestment savings and/or not achieving full and appropriate reinvestment, the regional offices will work with CMSMs/DSSABs to ensure that a corrective action plan is in place.

The attached SAR Protocol package includes:
• CMSM/DSSAB Protocol (English and French); and

Recognizing that a large amount of work goes into the planning processes around the municipal reinvestment strategies, I am confident that your best efforts will ensure that SAR municipal savings are reinvested in social programs.

If you have any questions, I encourage you to contact Bob Wright, Program Supervisor at 613-536-7225 regarding your reinvestment strategies for 2008/2009 and the reporting requirements. We will continue to work to ensure municipal reporting requirements related to SAR reinvestments are streamlined and straightforward. In addition it is important that your report be completed in full including the "Agency/Program Description" section of the reporting templates.

Thank you for working together with the ministry and your communities to achieve the very best outcomes for the children of Ontario.

Sincerely,

[Signature]
Josephine Fuller
Regional Director

Attachments

B. Bonnie McIissac, A/Municipal Programs Manager
Nancy Green, Director, Social Services, County of Lanark
REPORTS
ENVIRONMENTS FOR AGING CONFERENCE

1. STAFF RECOMMENDATIONS

It is recommended:

THAT, this report be received as information.

AND that the Director of Lanark Lodge is authorized to attend the Environments For Aging 2009 Conference being held on March 29-31, 2009 in Boston, MA

2. PURPOSE

The purpose of this report is to update the Community Services Committee with respect to merits of representation from the County of Lanark at the Environments for Aging Conference (see attachment #1).

3. BACKGROUND

The Ministry of Health and Long-Term Care announced in 2008 its plan to provide funding to long-term care homes that were classified as B and C homes. Lanark Lodge is classified as a B long-term care home; the proposed funding is to provide an opportunity over the next ten (10) years for homes to make application for identified stipends (see attachment #2) to re-build homes to meet new design standards for long-term care homes in Ontario.

It is anticipated that the province’s priorities will be to re-build homes that offer a number of features that meet identified community needs and are consistent with the local health integration network’s priority of integration of services.

Currently in the South East LHIN there are significant numbers of hospital beds which are occupied by residents awaiting long-term care or an alternative level of care services which are not readily available in our community. The wait list for Lanark Lodge is near 1.5 years and accessibility to retirement living for many residents in our community is cost prohibitive. Home care services over our large geographic distance with limited ability to bundle services for clients in close geographic proximity and limited access to transportation results in a high cost for services per client.
The Perth and Smith Falls hospital currently has greater than 60% of its in-patient beds occupied by alternative level of care patients. The high rate of occupancy of these beds results in delays in surgical procedures and increased wait times.

4. DISCUSSION

There are a number of models for environments that nurture the elder population; leading examples of such models are limited in the province of Ontario at this time. A number of innovative examples can be found in Western Canada as well as in the United States of America and Europe.

The benefits of attending this conference include: the opportunity to visit leading edge physical environments with cutting edge tools such brain gyms and memory stations, to participate in learning labs and roundtable discussions to learn from others that have created innovative environments and continuums of care. The trade show will also provide valuable information on tested products for the elder population. This information will be brought back to Lanark County for consideration as we explore the merits and feasibility of potential re-development of our long-term care services.

The Eden Alternative, which has been introduced at Lanark Lodge, originates from a physician’s practice and experiences in creating home-like environments in long-term care in New York State. There are many experiences and innovations that we could learn from which are occurring outside of Ontario. The size and scope of this conference has not been offered to date in the province of Ontario or in Canada to date. The United States has sought to be responsive to its citizens given the increased demands for affordable elder care within a health care system that does not have the universality that we have in Canada.

5. ANALYSIS AND OPTIONS

The County of Lanark as the operator of a stand-alone long-term care home is encouraged to promote its exposure to potential continuums of care that may meet the care needs of our current and future elder population. The Environment on Aging conference has sought to bring together professionals to explore ideas for creating appealing and supportive places for elders to age in place.

There may be an opportunity to be a leader in elder care for the South East LHIN. Attendance at a conference of this calibre will be a good start to gather required information to assist us in determining our vision for what feasible models for elder care exist; to learn from others in terms of what works and what does not.
6. FINANCIAL IMPLICATIONS

The Conference registration (access to exhibit halls, all education, breakfasts and lunches and evening receptions) is $775 US
Hotel Accommodation for 4 nights ($179/night) is $716 US
Travel Costs (return flight) is $550.54 CDN (as of February 5, 2009)

The total known fixed cost expenses are $2414.58 CDN.

7. LOCAL MUNICIPAL IMPACT

None

8. CONCLUSIONS

The opportunity to effectively shape our model for delivery of care and housing for elders in the County of Lanark can come about only through exposure to other tested models. The benefits of having representation at international educational opportunities, such as the Environments for Aging Conference where a vast variety of resources, expertise and experiences are gathered, is that access to such information will assist the County of Lanark in its determination of effective partnerships, program models for delivery, suitable environments and in the end effective buildings for elders.

9. ATTACHMENTS

i) Environments for Aging .09 Designs for a New Era


Recommended By:  
Deborah Pidgeon  
Director, Lanark Lodge

Approved for Submission By:  
Peter Wagland  
Chief Administrative Officer
Earn up to 11 CEUs

Designs for a New Era

Final Registration Brochure

March 29–31, 2009 ▪ Boston Copley Marriott ▪ Boston, MA

www.EFA09.com

Founded and Produced by

In Association with:

VENDOME GROUP
THE CENTER FOR HEALTH DESIGN
AIA
SAGE

AMERICAN SOCIETY OF INTERIOR DESIGNERS
Environments for Aging is a comprehensive three-day experience, bringing together developers, owners, facilities managers, design professionals, product manufacturers, and government officials to explore new ideas for creating appealing and supportive places for people as they age.

The program will enable you to share common goals, innovations, and best practices and to gain inspiration through a gathering of like-minded individuals who have a vision for the future and who will be instrumental in helping shape it.

An experience like no other—with more than forty educational sessions and discussion groups, you will be immersed in unparalleled innovation and opportunities for new development and services.

Through tours of state-of-the-art facilities you’ll see first hand what works and what does not. You’ll experience stories and insights from nationally known pioneers during once-in-a-lifetime keynote presentations and establish or reestablish contacts that last a lifetime.

Finally, you will see the latest and greatest products and systems that support healthy aging in the largest Environments for Aging Exhibit hall to date.

We look forward to your time with us.

Founded and produced by Vendome Group and The Center for Health Design and in association with The Society for the Advancement of Gerontological Environments (SAGE) and the AIA Design for Aging Knowledge Community, and American Society of Interior Designers (ASID).
Through research, surveys, and industry knowledge, Vendome Group, The Center for Health Design, The Society for the Advancement of Gerontological Environments (SAGE), and the AIA Design for Aging Knowledge Community have been able to determine the sessions, speakers, and experts that are having a dramatic effect on the industry today and tomorrow.

VENDOME GROUP

Vendome Group, publishers of HEALTHCARE DESIGN, Long-Term Living, and DESIGN/Environments for Aging magazines, provides cutting-edge information on products designed to improve the efficiency and productivity of our customers, and disseminates critical information across all media, from magazines and conferences to electronic newsletters, databases, webinars, and research papers. Vendome's customers encompass a wide range of business and healthcare professionals, including lawyers, doctors, architects, consultants, and engineers.

For more information visit: www.vendomegrp.com

THE CENTER FOR HEALTH DESIGN

The Center for Health Design is a nonprofit research and advocacy organization whose mission is to transform healthcare settings into healing environments that improve outcomes through the creative use of evidence-based design.

For more information visit: www.healthdesign.org

SAGE

The Society for the Advancement of Gerontological Environments (SAGE) is an organization that promotes networking and collaboration among individuals who are creating better environments for older adults. SAGE members are individuals from a diverse array of professions and disciplines. SAGE seeks common ground so environmental issues can be discussed in a nonadversarial climate.

For more information visit: www.sagefederation.org

AIA

The AIA Design for Aging Knowledge Community (DFA) fosters design innovation and disseminates knowledge necessary to enhance the built environment and quality of life for an aging society.

For more information visit: www.aia.org/dfa

The American Society of Interior Designers is the leading organization for interior design professionals. From corporate boardrooms to home offices, hotel suites to healthcare facilities, ASID designers create the places where we live, work, play, heal and worship.

For more information visit: www.asid.org
### Pre Conference Facility Tours — Optional
**Sunday, March 29, 1:00 – 4:00 pm**

<table>
<thead>
<tr>
<th>T-01</th>
<th>T-02</th>
<th>T-03</th>
</tr>
</thead>
<tbody>
<tr>
<td>Linden Ponds at Hingham</td>
<td>Hebrew SeniorLife New Bridge</td>
<td>Lasell Village</td>
</tr>
<tr>
<td>Linden Ponds, the newest community in development by Erickson Retirement Communities in the Boston area, is situated on the site of an old rock quarry. This campus-style, full-service CCRC boasts beautifully landscaped and wooded grounds—you may even spot a wild turkey along the lovely walking paths located throughout the site. The tour will highlight the first of three planned community buildings with multiple eating venues, the Erickson Health suite, a state-of-the-art aquatic and fitness center, and a variety of social and educational programs to help residents maintain a healthy and active lifestyle. In addition, we will visit sample independent living apartment homes to get a feel for the variety of floor plan options that are offered.</td>
<td>Designed collaboratively by Perkins Eastman and Chan Krieger, this new campus for Hebrew SeniorLife responds to the client’s desire to create an intergenerational setting with a variety of housing options for the elderly. The new campus, located on 162 acres of environmentally sensitive land along the Charles River west of Boston will include a village center, 208-resident health center, 51 assisted living apartments, 40-resident memory support, 182 independent living apartments, 24 villas, 50 cottages, and a children’s daycare center. The campus site planning responds with sensitivity to the existing environment by establishing connections with the community through clearer pathways between interior and exterior courtyards and vistas, memorable outdoor spaces and experiences, and opportunities for life-long learning through nature. Scheduled to open April 2009, this is your opportunity for a private hardhat tour and behind the scenes look at its development and unrolling.</td>
<td>Designed by Stefan Bradley Architects, Lasell Village is an educational, continuing care retirement community (CCRC) consisting of 362 independent living units in 14 buildings on the campus of Lasell College in Newton, MA. Ruminant of a typical New England village, the community has a central “Town Hall” containing amenities such as dining, wellness center, bank, office, bathroom, research offices and a 44-bed skilled nursing facility. The first of its kind in the country and as a condition of residence, Lasell Village asks villagers to participate in 450 hours of continued education per year. The integration of living and learning spaces creates a unique community that encourages a lifestyle in which learning is invigorating, an approach to life in which residents pursue interests and goals that have meaning and expand their understanding of themselves and the world. Completed in 2000, Lasell Village was recently chosen by the AIA for their Design for Aging Post Occupancy Evaluation (POE).</td>
</tr>
</tbody>
</table>

### The 2009 DESIGN/Environments for Aging Citation of Merit Awards Ceremony
**Sunday, March 29, 5:00 – 6:00 pm**

Don't miss a special awards ceremony where the Vendome Group, SAGE, and The Center for Health Design recognize the recipients of the 2009 Citation of Merit for innovative designs for senior living.

At this ceremony, one Citation of Merit award winner will be announced as “Best in Show,” the award to the project that best exemplifies exceptional use of master planning and design that promote seniors' highest levels of physical and cognitive functioning and emotional well-being — in ways that support their dignity, self-esteem, and quality of life.

### Networking Event at Environments for Aging.09!
**Monday, March 30th, 6:00 – 8:00 pm**

Come join the fun and network with your peers inside Boston's famous ageless environment — Fenway Park, home of the Boston Red Sox.

Shuttle busses will be provided from the hotel to the park.
# Keynote Speakers
This year we are pleased to have insightful keynote presentations from acclaimed speakers. Each of the speakers have been chosen for their vision and commitment to the aging community and offer key insight regarding the industry, its future, and the opportunities and challenges it presents.

<table>
<thead>
<tr>
<th>Speaker</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jennie Chin Hansen, AARP PRESIDENT</td>
<td>Monday, March 30, 2009</td>
<td>8:30 – 9:45 am</td>
</tr>
<tr>
<td>Annie Levy, Photographer</td>
<td>Tuesday, March 31, 2009</td>
<td>8:30 – 9:30 am</td>
</tr>
<tr>
<td>Craig M. Vogel, FIDSA, Director</td>
<td>Tuesday, March 31, 2009</td>
<td>1:30 – 2:30 pm</td>
</tr>
</tbody>
</table>

**Jennie Chin Hansen, RN, MS, FAAN, of San Francisco, CA.** was elected by the Board to serve as AARP President for the 2008-2010 biennium, and also serves on the Governance Committee. She previously chaired the AARP Foundation Board and served on the AARP Services Board.

Hansen teaches nursing at San Francisco State University. She holds an appointment as Senior Fellow at the University of California, San Francisco (UCSF) Center for the Health Professions and consults with various foundations.

She transitioned to teaching in 2005 after nearly 25 years as executive director of On Lok, Inc., a nonprofit family of organizations providing integrated and comprehensive primary and long-term care community-based services in San Francisco.

**Annie Levy, Photographer**

Annie Levy is a photographer and creative director. She creates projects for organizations, foundations and corporations that define and communicate a public awareness of their mission.

A special focus of Levy’s work has been the lives of older people and the world of medicine.

Her work has been commissioned by The Frick Collection for their “Art of Observation” program and her exhibit, AGELESS, was the featured show at the United Nations for the 2003 International Celebration of Aging. With an additional interest in enlivening non-traditional settings, her projects of this nature include a permanent installation at Roosevelt Hospital (NYC) and a 100-portrait project for the Hebrew Home for the Aged (Riverdale, NY). She recently completed the lobby installation for the Alzheimer’s Association in New York City as well as an Intergenerational Photo Workshop & Exhibit with Generations United which was shown at the United Nations.

**Craig M. Vogel, FIDSA, Director**

Craig M. Vogel is the director of the Center for Design Research and Innovation in the college of Design Architecture, Art and Planning (DAAP) in the University of Cincinnati (UC). He is also a professor in the School of Design with an appointment in Industrial Design. He is a Fellow, Past President Elect and Chair of the Board of the Industrial Designers Society of America (IDSA). He is co-author of the book, “Creating Breakthrough Products”, Financial Times, Prentice Hall, with Professor Jonathan Cagan. He is one of three authors of the book on innovation and organic growth, “Design of Things to Come”, released in June 2005.

He was recognized, in the 2008 Design Intelligence publication listing the best design and architecture schools of, as one of the most admired design educators in the US.
# Agenda at a Glance

## Sunday, March 29, 2009

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 - 8:00</td>
<td>Conference Registration</td>
</tr>
<tr>
<td>8:00 - 8:30</td>
<td>T01 - Pre-Conference Linden Ponds at Hingham</td>
</tr>
<tr>
<td>8:30 - 9:30</td>
<td>T02 - Pre-Conference New Bridge on the Charles</td>
</tr>
<tr>
<td>9:30 - 10:15</td>
<td>T03 - Pre-Conference Lasall Village</td>
</tr>
<tr>
<td>10:15 - 11:00</td>
<td>2009 DESIGN/Environments For Aging Citation of Merit Awards Presentations</td>
</tr>
<tr>
<td>11:00 - 12:00</td>
<td>Lunch and Exhibit Hall</td>
</tr>
<tr>
<td>12:00 - 1:00</td>
<td>Networking Event</td>
</tr>
</tbody>
</table>

## Monday, March 30, 2009

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 - 8:15</td>
<td>Breakfast and Exhibit Hall</td>
</tr>
<tr>
<td>8:30 - 9:45</td>
<td>Welcome Keynote P01: Jamie Chiu Kanoa, AARP</td>
</tr>
<tr>
<td>10:00 - 11:15</td>
<td>EO1 - Creating Nurturing Environments to Enhance the Lives of Seniors</td>
</tr>
<tr>
<td></td>
<td>EO2 - Soccer Games and Pizza——Urban Planning to Transform Facilities &amp;</td>
</tr>
<tr>
<td></td>
<td>React to the Shifting Demographic Marketplace</td>
</tr>
<tr>
<td>11:15 - 12:15</td>
<td>EO6 - Neurocognition and Senior Perception</td>
</tr>
<tr>
<td></td>
<td>EO7 - Culture Change in the Urban Environment — Evolution of the</td>
</tr>
<tr>
<td></td>
<td>Household/Neighborhood Model</td>
</tr>
<tr>
<td>12:15 - 2:45</td>
<td>Lunch and Exhibit Hall</td>
</tr>
<tr>
<td>3:00 - 4:00</td>
<td>E12 - Dreaming Granny's White Picket Fence</td>
</tr>
<tr>
<td></td>
<td>E13 - Challenges of Campus Expansions — Successfully Building Residential</td>
</tr>
<tr>
<td></td>
<td>E14 - Tracking Environmental Enhancements in the LTC Setting</td>
</tr>
<tr>
<td>4:15 - 5:30</td>
<td>E16 - Finding Your Way Home — Integrating Graphics and Wayfinding in</td>
</tr>
<tr>
<td></td>
<td>E17 - Out with the New and In with the Old — Reimagining Your Existing</td>
</tr>
<tr>
<td></td>
<td>E18 - Safety of Occupants in New Care Environments — Innovation in Code</td>
</tr>
<tr>
<td></td>
<td>E19 - The Co-Healing Model for Senior Communities</td>
</tr>
<tr>
<td></td>
<td>E20 - Hebrew Senior Life New Bridge</td>
</tr>
<tr>
<td>6:00 - 8:00</td>
<td>Networking Event</td>
</tr>
</tbody>
</table>

---

4 environments for aging.09
## Tuesday, March 31, 2009

**7:00 am - 8:30 am**
Breakfast and Exhibit Hall

### 8:30 - 9:00 am
**Tracks:**
- **New Ideas Leading Change**
- **Award Winning Innovation**
- **Successful Experiences**
- **Leading Ideas for Health and Wellness**
- **Options that Promote Cultural Change**

<table>
<thead>
<tr>
<th>Tracks</th>
<th>Sessions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>E21</strong></td>
<td>Care Homes for Dementia in the Netherlands</td>
</tr>
<tr>
<td><strong>E22</strong></td>
<td>Environments for Aging 2009 SAGE Design Award Winners</td>
</tr>
<tr>
<td><strong>E23</strong></td>
<td>Can We Talk? Facility Managers Speak Out</td>
</tr>
<tr>
<td><strong>E24</strong></td>
<td>Natural Spaces for Memory Support - A Closer Look at Dementia Gardens</td>
</tr>
<tr>
<td><strong>E25</strong></td>
<td>Connected Households: Extra Freestanding House: Pros and Cons</td>
</tr>
<tr>
<td><strong>E26</strong></td>
<td>Showcase for Success - Color, Lighting &amp; Sensory Design in Long Term Healthcare Environments</td>
</tr>
<tr>
<td><strong>E27</strong></td>
<td>THE GREEN HOUSE Design Charette</td>
</tr>
<tr>
<td><strong>E28</strong></td>
<td>ARCS of Financing Senior Developments</td>
</tr>
<tr>
<td><strong>E29</strong></td>
<td>Where the Tree Grows: Meet the Road - Architectural &amp; Social Options for Healthcare and Opportunities for Enhancing Wellness Across Age Groups in the Built Environment</td>
</tr>
<tr>
<td><strong>E30</strong></td>
<td>New Bag?</td>
</tr>
<tr>
<td><strong>E31</strong></td>
<td>Notes from the Field - A Continuing Care College Community: A Post Occupancy Evaluation of Landsc Village</td>
</tr>
</tbody>
</table>

**11:00 am - 12:00 pm**
Lunch and Exhibit Hall

### 12:15 - 1:30 pm
**Eating Keynote PDI**
Craig M. Vogel, FIDSA, Dean, The Center for Design Research and Innovation, The College of Design Architecture Art and Planning, The University of Cincinnati

## Learning Labs
Learning Labs are designed to provide attendees with just-breaking information, case studies, and research findings on a myriad of topics. Your speakers will offer information-rich presentations with opportunities for Q&A. This year’s learning labs offer content-rich sessions in the following areas:

- Essentials for Effective Environments
- Innovative Urban Environments
- Planning for Successful Outcomes
- Leading Trends for Health and Wellness
- Notes from the Field
- New Views Leading Change
- Award Winning Innovation
- Options that Promote Cultural Change

## Roundtable Discussion Groups
Roundtable discussions are designed to provide attendees with an informal and focused opportunity to take part in interactive programming and converse with like-minded individuals on a specific area of interest. The discussion group format will give attendees the opportunity to discuss challenges they face with the aim of sharing solutions in an informal setting. These discussion groups are limited to 30 attendees per session. You must pre-register to be able to participate.

---

**Exhibit Hours**
Sunday, March 29, 2009
7:00 - 6:00 pm

Monday, March 30, 2009
7:00 - 6:15 am
12:00 pm - 2:30 pm

Tuesday, March 31, 2009
7:30 - 6:30 am
2:15 - 4:00 pm

---

March 29 - 31, 2009 • Boston Copley Marriott • Boston, MA • www.EFA09.com
Continuing Education Program
We are currently working with the American Institute of Architects [AIA], the Interior Design Continuing Education Council [IDCEC], the National Association of Long-Term Care Administrator Board [NAB], and other professional associations to determine the total amount of CEUs that will be offered at this conference.

Please check the website, www.EFAC09.com for the most up-to-date information. We are committed to offering the appropriate accreditation and continuing education units through these organizations.

Session Descriptions
Below you will find the full agenda. While we have made every attempt to make sure these sessions are final, please note that times, sessions, and locations may change as we near the conference. Please check www.EFAC09.com for updated information.

Sunday, March 29
7:00 am – 8:00 pm --- Registration
5:00 – 6:00 pm
2009 DESIGN/Environments for Aging Citations of Merit Awards Presentations
6:00 – 8:00 pm
Welcome Reception & Grand Opening of the Exhibit Hall

Monday, March 30
7:00 – 8:15 am --- Breakfast
8:30 – 9:45 am
P01—Welcome and Keynote Address
Joanie Chin Henson, AARP

10:00 – 11:00 am — Learning Labs
Track—Essentials for Effective Environments
E01—Creating Nurturing Environments to Enrich the Lives of Seniors
Sharon Curtiss, President, CURRILER & Associates, Inc.
There are 52 million U.S. citizens living with Alzheimer’s disease with an estimated 10 million baby boomers who will develop the disease in their lifetime. This session will highlight critical design considerations that support quality of life for this group and the older population in general. Technical considerations including wayfinding, lighting, and acoustics will be offered, as well as aesthetic elements such as furniture size, color, and even aromatherapy. Cutting-edge tools such as brain gyms and memory stations that help seniors stay mentally alert will also be discussed.
Track—Innovative Urban Environments
E02—Soccer Moms and Pizza Pies
—Urban Planning to Transform Facilities and
React to the Shifting Baby Boomer Marketplace
Dwight Kattman, AIA, LEED AP; Marsha Kattman Mertz, Inc.
Zachary Benedikt, Assoc AIA, LEED AP; Marsha Kattman Mertz, Inc.
As the Boomers begin to select environments in which to retire, their expectations will revolutionize the way CCRCs are defined and developed. Today's CCRC development patterns mimic the vocabulary of the suburb—an environment transformed by soccer moms, drive-through restaurants, and obsessive privatization that disallows social interaction. The new aging population will demand walkable, vibrant neighborhoods and will search for "communities" to live-in-place rather than age-in-place. This presentation explores how the identity of a "community" and basic urban planning skills can transform the way in which we interact with our environments. Topics discussed will include the history and evolution of American urbanism and its affect on our everyday lives, how development decisions affect lifestyle habits and daily routines, and explore how urbanism can improve the social framework of CCRC's and anticipate future needs.

Track—Planning for Successful Outcomes
E03—Pre-design Programming
—Creating a Solid Foundation for Building
David Carpenter, Executive in Residence, Everett Retirement Community
In planning to construct or remodel a building, the most important decisions are made before design begins—when the owner decides what the building should do for its users. Proper pre-design programming allows the owner to clearly communicate what the users will be, what they will be doing, and where, where they will be doing it, and how the activities will be carried out (operating systems and processes) while discussing the attributes of experiences guided by vision and values. This session will help you understand how an organization prepares to effectively partner with an architect, identify phases of pre-design programming and how they can be completed. Additionally, you will recognize the benefits of preparing in this way, resulting in effective partnerships and effective buildings.

Track—Leading Trends for Health and Wellness
E04—Intergenerational Care for Aging in Place
Thomas Payton, RA, Architectural Dimensions LLC
Michelle Danaio, President/CEO, Interfaith Community Care
Todd Addles, PhD, Rio Salado College
Quality care, community collaboration, and effective planning and design can enable elders to age as full participants in their communities. This presentation will explore a pilot project that incorporates adult and child daycare with a café, supports services that capitalize on existing community assets to inspire new programs and activities, leverages social services, and provides relief for caregivers. Discover how this intergenerational space was designed for interaction, daylighting and full spectrum indirect lighting for activity spaces, open office environment to encourage collaboration, a bookstore/café and pedestrian access to a community college, and a municipal parking lot—all providing for a vibrant, sustainable community for all ages.

Track—Notes from the Field
E05—Linden Ponds at Hingham
—A SAGE Post-Occupancy Evaluation
Amy Carpenter, AIA LEED, Wallace Roberts & Todd
Mary Silvestri, Representatives from Stephen Bradley Associates
Even if you had a chance to attend Sunday's tour, come hear the story of Linden Ponds. Meet a multidisciplinary team engaged in a post-occupancy evaluation of a CCRC community building and independent living apartments. You'll discover how the physical environment can help to engage residents in social and educational programs, as well as how it can support and promote healthier living. Understand how the innovative Erickson Hearth program has made a difference in the lives of the campus residents, and see how a post-occupancy evaluation can be used as a tool to maximize the potential of your existing community.
Monday, March 30

11:15 am–12:15 pm — Learning Labs

Track — Essentials for Effective Environments
E09 — Neuroscience and Design for Elders and Alzheimer’s
Dr. John Zeisel, President and co-founder, Heathstone Alzheimer Care, Ltd.
How can we design environments that best support our brains? The presentation describes how to accomplish the most effective design for aging when neuroscience knowledge is incorporated into design decision-making. Topics include the brain’s parahippocampal place complex (PPC), hard-wired brain abilities and tools, the role of the brain’s neurotransmitters, the brain’s discovery and perception process, and how this mirrors the design process. A case study for an Alzheimer’s Assisted Living project will be presented that demonstrates how neuroscience design principles can be translated into a designed physical setting. Participants will also discuss how the broader community environment can be planned (designed) to be available to elders, promoting meaning and health in their lives.

Track — Innovative Urban Environments
E07 — Culture Change in an Urban Environment — Evolution of the Household/Neighborhood Model
Gati Klein, President, Nolen-Trombe Partnership
Eff Les, Principal, ANKROM MOISAN ARCHITECTS
In deciding to develop on a brownfield urban, rather than a greenfield suburban site, knowing the challenges and opportunities is critical. Two exciting case studies demonstrate the intricacies of designing and constructing sophisticated urban retirement communities that embody the concepts of Culture Change and Sustainability. Participants will discover the challenges and opportunities of development on a reclaimed urban brownfield site, explore programmatic and design approaches for integration into the existing neighborhood fabric, and understand how the Household/Neighborhood model can translate into multi-purpose, high-density urban models. Participants will also learn about the process for a project with certification goal of LEED platinum.

Track — Planning for Successful Outcomes
E08 — Bridging the Gap between Evidence and Design in Evidence-Based Design
Stefani Davis, RA, AIA, LEED AP, Perkins Eastman
A significant gap remains between research-based evidence and design. This exciting session will compare accepted models of evidence-based design to new ideas from organizational learning. Rather than focusing on improving content or dissemination of research, we will focus on how designers can become better learners and offer strategies that enable decision-makers to use research more effectively and explore how this approach can transform practice. Participants will see actual examples linking research to design for senior living environments, understand how these strategies can lead to better accountability and higher quality environments for aging, and walk away with practical knowledge they can use.

Track — Leading Trends for Health and Wellness
E09 — Walking for Healthy Aging: Designing Communities to Support Walking Among Independent and Assisted Living Residents
Anieli Joseph, PhD, Director of Research, The Center for Health Design
Zhipei Lu, PhD Candidate, Texas A&M University
Regular walking has significant physical and psychological benefits for older people. This session will present findings from multiple studies that examined the relationship between walking path design characteristics in residential care facilities and residents’ walking behaviors. Participants will also discuss how the built environment and walking behaviors among assisted living residents influence walking patterns. The second examines how design characteristics of walking paths may be associated with residents’ walking behaviors. Findings indicate walking paths that are safe, comfortable, and attractive are likely to be preferred for walking and result in increased frequency of walking. Participants will learn how to design walkable environments, explore how to integrate social and environmental interventions to enable walking, and understand physical and psychological needs/barriers with regard to walking.

Track — Notes from the Field
E10 — The Beacon Hill Village Movement: A New Paradigm for Aging in Community
Judy Willett, Executive Director, Beacon Hill Village
Join us to hear about this innovative national model started and run by older people themselves to ensure that they and their neighbors can live in their homes safely and independently as they grow older. Research indicates that 90% of people 60 and over, when asked, say they want to stay in their homes for the rest of their lives. With the baby boomer generation exploding on the scene, they are demanding a different retirement than any generation before them. This unique solution offers a consumer-driven, comprehensive approach to long-term living. In this interactive session hear about the Village’s mission, founding, funding, support of new Villages around the country, and more.
Monday, March 30

12:15 – 2:45 pm — Lunch

3:00 – 4:00 pm — Learning Labs

**Track—Essentials for Effective Environments**
**E11—Home For Life at the Meridian House—New Innovations for Private Residential Universal Design**
*Harvey Berg, Architect, A. Hennessy Architects, PC*
Join this universal design guru for a trip through one of design’s most innovative properties illuminating what graceful aging can look like. The Meridian House, scheduled for completion in October 2008, highlights cutting-edge innovation in private residential, universal design that marry health and wellness technologies. You’ll hear about new systems to assist with grocery transport, indexed and compartmentalized storage for easy access, weather extremes, various household tasks and other areas of consideration. Further, you’ll see how this model can serve as a method to educate consumers, builders, politicians, and industry leaders about how technologically supported universal design can result in a home for life that is also economically responsible.

**Track—Innovative Urban Environments**
**E12—Greening Granny’s White Picket Fence**
*Jane Nichols, MD, MA, Western Carolina University and GreenEnvironments*
Can suburbia, the community of choice by most seniors, accommodate an increasing aging population? Alternatives to this resource-ravenous community typology exist beyond expensive new urbanism or suburban flight back to city cores. Retrofitting suburbia as an ecosystem that is socially connected, carbon-neutral, and affordable is not a utopian dream—it’s a real opportunity. Learn about innovative community forms that offer accessibility, energy efficiency, and beneficial links to nature, designed to maximize quality of life and minimize our eco-footprint. You will discover current and evolving community typologies, hear about plans from major cities, and discuss constraints and opportunities for improving neighborhoods and housing.

**Track—Planning for Successful Outcomes**
**E13—Challenges of Campus Expansions—Successfully Blending Resident Cultures**
*Diane Dooley, AIA, Principal, D’Mella Shaff/er*
*t
*Jim Freeland, CEO and President, Brookhaven at Lexington*
*Chuck Tobis, President, C.T. Operations, C.E. Floyd Company, Inc*
When 15-year-old Brookhaven Community decided to upgrade its campus, long-time residents and those considering moving into the expanded community highlighted real differences in priorities between the two groups. This success story of culture, change, and progress demonstrates how careful planning can be decisively forward-looking while respecting concerns of multiple groups; provides a strategy for obtaining resident input and feedback with a focus on clarity and consistency in leadership and communications; and assesses what worked as well as lessons learned. The resulting Brookhaven has a beautifully updated building complex with improved services while generating resident enthusiasm and a seamless blending of new and long-time community members into a common and inclusive culture.

**Track—Leading Trends for Health and Wellness**
**E14—Tracking Environmental Enhancements in the Long Term Care Setting**
*Kaye Brown, PhD, Biological Anthropology, Duke University*
Assessing culture change within the LTC environment is a major challenge for all of us. This presentation provides the first results of an eight-year study tracking environmental enhancements in all 392 skilled nursing facilities in North Carolina. The results clearly demonstrate patterns of culture change within a large pool of enhancing communities and shows how fluid the culture-change process is. Participants will hear the resulting data, learn a method to assess environmental enhancements, discover enhancement patterns that are typical and show the greatest sustainability, and learn to weigh the merits of self-assessment data with respect to the physical environment.

**Track—Notes from the Field**
**E15—Green Globes**
*—Sustainable Tools for Senior Living*
*Jane Blodde, AIA, FIIDA, ACHIA. AAHID, Principal, JSR Associates, Inc*
*Kevin Stover, Kevin A. Stover, PE, Commercial Programs Manager, Green Buildings Initiative*
*Robert J. Call Jr., Director of Project Development for Carol Woods Retirement Community*
*The Green Building Initiative™ (GBl), a nonprofit organization, is developing green building tools specifically for senior living design and operations. The Green Globes for Continental Improvement of Existing Buildings is a Web-based, user-friendly, electronic tool that allows a community to benchmark new or existing buildings and compare results prior to construction and postconstruction. Use of the tool allows a facility to monitor bottom-line costs such as escalating energy costs, water usage, air quality, and other environmental factors that impact seniors and staff. This presentation will highlight Carol Woods Retirement Community as a case study for green building culture change and will outline the proposed utilization of the electronic green globe tools for a specific senior living application.*
Monday, March 30

4:15 – 5:15 pm — Learning Labs

Track — Essentials for Effective Environments
E16 — Finding Your Way Home — Integrating Graphics and Way-Finding into Branded Senior Environments
Andrea V. Hyde, ASID, AIAHID, MDCID, NCIDQ, Hyde Incorporated
Beverly Brandon, RECS Architects
Molly Miller, Miller Designs
Integration of quality graphics, branding, and wayfinding are a necessity and can no longer be a dysfunctional and unattractive afterthought. This high-energy, boldly graphic session will demonstrate a sophisticated and seamless approach for using graphics and physical cueing techniques to remove path-of-travel barriers and promote confidence in ambulation, ownership of space, and resident well-being and independence. Discuss how to integrate branding concepts into existing and future facilities and experience real-life examples of basic, low-tech and high-tech options you can use.

Track — Innovative Urban Environments
E17 — Out with the New, In with the Old — Reinvent your Existing Building!
Grant Warner, AIA, GDS Architects
With the growing need for senior housing, renovation of existing buildings is crucial to senior living and is a sustainable alternative to demolishing and starting anew. This session will provide an overview of the processes and tools used to evaluate the physical condition and potential for alteration of existing buildings. It will include case studies of renovated projects, including the experiences of involving state licensing and local building authorities in the process. New technologies that help make older buildings compliant with newer codes will also be discussed. You’ll also learn about innovations that have implemented sustainable, residential, and culture-change concepts into buildings originally designed for institutional care.

Track — Planning for Successful Outcomes
E18 — Safety of Occupants in New Care Environments — Innovation in Code Applications
Robert Solomon, P.E., NFPA
The Centers for Medicare/Medicaid Services-CMS mandate compliance with the NFPA Life Safety Code®, NFPA 101® to ensure the fire safety of the residents and staff in nursing and long-term care facilities. NFPA 101® regulates a range of features including building construction types, exits, interior finish, automatic fire sprinkler systems, fire alarm systems, and emergency planning, among other features in new and existing construction. Facilities that fall out of compliance may lose federal funding unless corrective action is taken. At present, the Life Safety Code does not reflect all of the current thinking surrounding culture transformation in long-term care environments. This session will provide history and background of the code vis-à-vis its relationship to federal reimbursement programs, the process used to develop and revise the code, and a review of some of the current requirements and how they might be changed in the future to soften certain features while still providing the desired levels of resident safety.

4:15 – 5:15 pm — Roundtable Discussion Groups

Track — Leading Trends for Health and Wellness
E19 — The Cohousing Model for Senior Communities
Jim Warner, AIA, JSAS, Inc.
It is predicted that future aging populations will demand healthy living and active social interaction in an environment with scarce, expensive resources and a reduced number of caregivers. As a solution, the cohousing model as an "intentional community" can be tailored to meet the needs of its residents, and whether intergenerational or not, can focus environmental self-sufficiency and a community network that serves to care for itself with coaches supporting that care. This future-thinking session explores efficient ways to distribute professional caregiving, evaluates green building strategies via-a-vis regulatory and lifestyle requirements, and discusses the cost benefits of alternative models for senior environments.

Track — Notes from the Field
E20 — Hebrew SeniorLife New Bridge
J. David Hoglund, P.AIA, Perkins Eastman
Lori Freeman, President and CEO, Hebrew SeniorLife
If you did not get a chance to attend Sunday's tour, here is your chance for an insider's view of this exciting new inter-generational campus located on 152 acres of environmentally sensitive land along the Charles River, west of Boston. Scheduled to open in April 2009, the campus includes a village center, 268-resident health center, 51 assisted living apartments, 40-resident memory support, 182 independent living apartments, 24 villas, 50 cottages, and a children's daycare center. Site planning responds with sensitivity to the existing environment by establishing connections with the community through clear pathways between interior and exterior courtyards and vistas, memorable outdoor places and experiences, and opportunities for life-long learning through nature.

R01 — EDAC at Environments for Aging, 09
The Evidence-based Design Accreditation and Certification (EDAC) program is designed for anyone interested in becoming more knowledgeable about the evidence-based design process to learn, study, and pass the EDAC exam. Information and theories about evidence-based design (EBD) have saturated the design industry. Until now, a standardized EBD context or process has never existed. Join us for a lively, informative and practical discussion group. This session begins with an overview of the EDAC program and exam, followed by a summary of the key steps in an EBD process. An interactive case study will then help develop critical thinking about the EBD process.
Monday, March 30

**R02**—Creating Relationship-Centered Environments for Living
Facilitator: Gates Nelson, President, Nelson-Trueman Partnership
In the culture journey, frequent terms have been used to describe the destination including resident-centered, person-centered, and resident-directed. These terms focus on the individual rather than their relationships with others. This discussion group will focus on the conceptual foundation for understanding relationship-centered environments, considerations for planning such environments, and building layouts and elements that support the development of meaningful relationships.

**R03**—What Constitutes Research?
Facilitators: Anjuli Joseph, PhD, Director of Research, The Center for Health Design
Margaret Collins, PhD, Ideas consulting, Inc.
As evidence based design grows as a field and dialogue about the use of research and evidence in the building design process continues, the question arises—what really constitutes research? Design teams typically rely on multiple sources of information—including best practices, benchmarking visits, observations of current practice and research literature. How should we weigh these different sources of information for their credibility and relevance to the project at hand? Can practitioners do research? These questions and more will be discussed.

**R04**—Same Old Site Design? A New Guide to Wellness, Project Visibility and a Better Environment
Facilitators: Lydia Rimboll, RLA, MLA, Mahan Rykim Associates
Joe Burkhardt, RLA, LEED AP, Associate Principal, Mahan Rykim Associates
Using the LEED for Healthcare rating system and Green Guide for Healthcare guidelines as an outline, this roundtable will focus on elements of site development for seniors’ facilities that enhance the quality of life for residents, staff, and visitors. Discussion leaders will illustrate how the new emphasis on LEED supports healthy environments for an aging population and creates value and marketability to the Owner. This is your chance to look at LEED in a different way and see the links between LEED credits and the development of thoughtful site design that promotes wellness for residents, staff retention, and market demand. Discussion leaders will provide an introduction with illustrated examples and participants will discuss how these guidelines can be used to enhance the design and function of a facility.

Monday, March 30

**R05**—Sustainable Projects and Approaches for Senior Living
Facilitators: Jane Rhode, AIA, FIDTA, ACHA, AAID, Principal, JSR Associates, Inc.
Kevin A. Stover, PE, Commercial Programs Manager, Green Buildings Initiative
Robert J. Call Jr., LEED AP, Director of Project Development for Carol Woods Retirement Community
Creating sustainable environments is now a given. Join this team for a high level discussion about forward thinking sustainable projects and approaches for Senior Living. Facilitators will pose questions for the group and refer to projects across the country. Bring your own experiences and questions to address addressed by the group.

6:00 – 8:00 pm — Networking Event

Tuesday, March 31

7:30 – 8:30 am — Breakfast

8:30 – 9:30 am

**R02**—Keynote
Anne Levy, Photographer and creative director

9:45 – 10:45 am — Learning Labs

Track—New Views for Leading Change
E21——Care Homes for Dementia in the Netherlands—Home Before Care
Peter Beijnen, Msc, DuCHA
(Dutch Center for Healthcare Assets the Netherlands)
The Netherlands has a decade of experience with diversity of small-scale group concepts for dementia and the mentally handicapped. Bouwcollege has stimulated this development and DuCHA has collected the experience. Two case studies from Amsterdam (Leo Polak huis, Czaar Peterpunt) show how small groups can work well within both a large care complex and a small residential building. This session will highlight additional cases and explore possibilities in architecture and technology. Participants will consider the balance between private home and professional care institutions, and discuss several innovative projects and the consequences of choosing the small-group concept, including quality of life, risk assessment, and life-cycle costs.
Tuesday, March 31

Track—Award Winning Innovation
E22—Environments for Aging 2009
DESIGN Award Winners
Amy Carpenter, AIA, LEED AP; Wallace Bobay & Todd, LLC; National SAGE Federation Vice-President
This session is a companion to the awards presentation held on Sunday night. Now that you have seen this year’s Citation of Merit winners and the Best in Show, come hear what made these projects stand out among the other outstanding entries. Learn about the SAGE design principles and how this year’s winners embody them to create superior elder environments. This competition is held annually and winners are published in DESIGN/Environments for Aging magazine.

Track—Planning for Successful Outcomes
E23—Can We Talk? Facility Managers Speak Out!
Beverly L. Brandon, AIA, CASE, Rees Associates, Inc.
John Zau Brannen, Zau Brannen Company
Twenty facility managers from 20 different communities were interviewed to determine their biggest challenges, best opportunities they face every day and what they think they will face in the future for their communities. Participants will learn the results of these interviews with special emphasis on lessons learned as well as innovative strategies and techniques used to meet common challenges. Best practices will be outlined including design features and layouts that work and those that don’t. You will leave practices that are effective and worth doing on a daily basis and for the future of your senior community.

Track—Leading Trends on Health and Wellness
E24—Natural Spaces for Memory Support—A Closer Look at Dementia Gardens
Catherine Mahan, FASLA, President, Mohan Rykiel Associates
Joanne M. Westphal, PhD, Associate Professor, Landscape Architect and Physician, University of Michigan
Using two post-occupancy studies of outdoor spaces developed for memory-impaired seniors, this session will discuss the effects of various design elements in the gardens studied. Dr Westphal will review the medical status of the residents in a Michigan facility for Alzheimer’s patients prior to the construction of a garden, discuss the design her students prepared and built, and follow up with comparative reports on the same medical parameters, measured after the garden was in use. Catherine Mahan will discuss post-occupancy evaluations of eight dementia gardens in the Mid-Atlantic region, and will discuss the observations on a variety of design features. A summary of research will be provided to serve as a guide for the development of outdoor spaces for the memory impaired.

Track—Options that Promote Culture Change
E25—Connected Households versus Freestanding Households: Pros and Cons
Margaret Calkins, PhD, Ideas consulting, Inc.
We are past the days when we think a 60-bed unit is the best way to design a nursing home. Households of 9 to 19 are becoming the norm. Some would argue that the power of entering a freestanding house is so commanding that it is the only way to create the sense of being at home. Others argue that the benefits of connecting households—with easier access to a broader range of services, people and events—outweigh the nonresidential scale of the building. This session will use experiential exercises and case study examples to explore the pros and cons of both the connected household and freestanding house models in creating home.

11:00 am – 12:00 pm — Learning Labs

Track—New Views Leading Change
E26—Showcase for Success—Color, Sensory Design, and Contrast in Long-Term Healthcare Environments (LTHE)
Hilary Duke, Director Design Research Centre, Kingston University London
The human interface with LTHE is complex territory. Immobility, impairment, lowering of visual acuity, and lack of freedom of movement requires the application of thoughtful design of spaces that are inclusive. This presentation reports on completed projects and audits in long-term care environments by the Design Research Centre of the Kingston University London. Results of research studies focused on sensory design and environment will be presented as well as unique data gathered over a two-year period testing visually impaired people in urban transportation sites (bus, rail and airport). Participants will be shown developments of a device and software system for color contrast application based on that data.

Track—Award Winning Innovation
E27—THE GREEN HOUSE® Design Charrette
Anna Ortigara, The Green House Replication Project
Robert Jenkins, The Green House Replication Project
Margaret Calkins, PhD, Ideas consulting, Inc.
THE GREEN HOUSE® model creates a small intentional community for a group of elders and staff and focuses on life and the relationships that flourish there. A radical departure from traditional skilled nursing homes and assisted living facilities, The Green House rethinks facility size, interior design, staffing patterns, and methods of delivering skilled professional services. It serves as a place where elders receive assistance and support with activities of daily living and clinical care, without the assistance and care becoming the focus of their existence. In 2008, The Green House Replication Project sponsored a design charrette to explore ways the built environment can support The Green House values. This session will highlight award winning projects, discussing differences between rural, suburban and urban solutions.
Track—Planning for Successful Outcomes
E26—The ABCs of Financing Senior Environments
Mary K Medica, Managing Director
Toby Shea, Senior Vice-President, ZIEGLER CAPITAL MARKETS/Senior Living Finance
Cutting-edge, senior-living designs go nowhere if a project cannot be successfully financed. This session is an education on senior-living financing basics, including: an overview of the senior-living capital markets generally, the target financial ratios for new projects, project milestones and benchmarks necessary to attain successful financing, and definitions of financial terms such as floating rate bonds, fixed rate bonds, derivatives, capital cost metrics, and the like. Come away from this session with a basic understanding of how capital is raised for senior-living projects, and tips for identifying whether or not a project has the elements in place to achieve successful financing.

Track—Leading Trends for Health and Wellness
E29—Where the Treadmill Meets the Road—New Design and Program Opportunities for Enhancing Wellness Across Age Groups in the Built Environment
Jessica Wolfe, PhD, MPH, Founder & Principal, Blue Road
Ian Grant, Managing Partner, The Dogo Company
Many wellness and health-related resources continue to be delivered in medical or disease-focused settings with individual fitness left to one's own discretion and coordination. This dynamic session introduces multi-pronged consumer-centric approach focused on tapping synergies between elements of multigenerational lifestyle projects, innovative wellness programming, and health technologies. Participants will learn how engagement of health and wellness providers with real estate developers, planners, and architects at the outset can result in unique opportunities for healthy living that is seamless, fun, and compelling. You'll learn about trends in real estate development, the combination of virtual wellness with live programs and discover innovative methods use resources in positive prescribed and unintended ways.

Track—Options that Promote Culture Change
E30—How Big? Architectural & Social Options for Healthcare and Assisted Living Unit Sizing
Lorraine C. Hiatt, PhD, Environmental Gerontologist
Transforming care for seniors means addressing privacy, group size, daily routines, caregiving roles, and energizing features of the environment such as look, light, and layout. Based on the efforts of early adopters grappling with new and existing settings, this presentation critically examines and illustrates how decisions are made on unit size. Participants will learn how decisions about residential groupings, neighborhoods, physical size, and layout affect the quality of time/lifestyle for residents and caregivers. The session asks, "Are a kitchen, patio and garden enough?" with possible responses that illustrate the context of therapeutic and wellness settings and choices in staffing and time allocation. Case studies and operations data will illustrate different approaches as well as behavioral expectations.

Track—Notes from the Field
E34—A Continuing Care College Community?
A Post Occupancy Evaluation of Lasell Village
Moderator: James M. Warner, FAPA, JSA Architects, Planners, Interiors
Lasell Village is unique among retirement communities and was recognized as such in the 2004 edition of Design for Aging Review published by the American Institute of Architects. Residents must have a high school diploma and participate in cultural, educational and recreational activities totaling a minimum of 450 hours per year. Permitted by local zoning officials as a dormitory for older students on the adjacent Lasell College campus, allows this community to exist within a regulatory environment that otherwise would not be possible. Handly a traditional CCRC or is it a typical college campus? The objective of this program is to present the findings of a Post Occupancy Evaluation, documenting the success or failure of this pioneering combined retirement and college community.

12:15 – 1:30 pm — Lunch in the Exhibit Hall

1:30 – 2:30 pm
F03 — Closing Keynote
Craig M Vogel, FIDSA, Director, The Center for Design Research and Innovation, The College of Design Architecture Art and Planning, The University of Cincinnati
Sponsors

Silver Sponsors

Hill-Rom
sitriss
U.S.Vinyl

Bronze Sponsor

JEM ASSOCIATES

Registration Sponsor

SEEWALL

Attendee Bag Sponsor

U.S.Vinyl

Exhibitor List

(As of December 16, 2008)

We want to thank all of the exhibitors who help to bring this conference to you. Without their support we would not be able to provide conferences such as the Environment for Aging conference.

Exhibit Hours

Sunday, March 29, 2009
6:00 - 8:00 pm
Monday, March 30, 2009
7:00 - 9:15 am
12:00 pm - 2:30 pm
Tuesday, March 31, 2009
7:30 - 8:30 am
10:15 - 1:30 pm

Company Name

American of Martinsville
Arch Lighting Group
Bulk TV & Internet
Carnegie
Construction Specialties, Inc.
CORNELL Communications, Inc.
Crypton Fabrics
Eldercare Interiors by Direct Supply
EPAL NA
Erlad Construction, Inc.
Great American Art
Hill-Rom
Holsag Canada
IgeaCare Systems, Inc.
Jem Associates
JSA
Kloppenberg (Accents in Water)
Kwalu
Lutron Electronics
Mats Inc.
Milliken Contract
New England Medical Systems Co
Secure Care Products
Signets
Sitriss
Steffian Bradley Architects
Tandus
The Mohawk Group
US Vinyl

Conference Hotel:

Boston Marriott Copley Place Hotel
110 Huntington Avenue
Boston, Massachusetts 02116
Phone: 617.236.5800
Fax: 617.236.5885

The award-winning Boston Marriott Copley Place Hotel is centrally located in the historic Back Bay district of Boston, Massachusetts. Within minutes of area attractions, including historic Trinity Church and Boston Common, this Back Bay hotel also offers first-rate amenities: three restaurants, valet parking, car rental desk, and tour desk are just some of the added features at this hotel.
### Registration and General Information

<table>
<thead>
<tr>
<th>Category</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alumni</td>
<td>$950</td>
</tr>
<tr>
<td>(Must have attended in either 07 or 08)</td>
<td></td>
</tr>
<tr>
<td>Full Conference</td>
<td>$1,190</td>
</tr>
<tr>
<td>Facility Tour</td>
<td>$20/person</td>
</tr>
<tr>
<td>Government</td>
<td>$775</td>
</tr>
<tr>
<td>(Must be an employee of a government agency)</td>
<td></td>
</tr>
<tr>
<td>Full-Time Student/Educator</td>
<td>$300</td>
</tr>
<tr>
<td>(Must show ID)</td>
<td></td>
</tr>
<tr>
<td>1-Day Conference Pass</td>
<td>$680</td>
</tr>
<tr>
<td>Exhibition Hall Only</td>
<td>$300 (2-day pass)</td>
</tr>
<tr>
<td>Spouse/Guest Rate:</td>
<td>$175</td>
</tr>
<tr>
<td>(Does not include access to sessions)</td>
<td></td>
</tr>
</tbody>
</table>

Full Conference Attendees, Full-Time Students and Full-Time Educators are entitled to the following conference components:
- access to Exhibit Hall and Galleries
- all Educational Programs
- Education Materials
- all provided meals (2 breakfasts, 2 lunches)
- networking events (Opening Reception, Awards Ceremony and Monday Night Reception)

Individual day pass attendees are entitled to the following components:
- access to all educational events for the day chosen
- access to Exhibit Hall (a separate Exhibit Hall pass DOES NOT need to be purchased)
- Spouse pass does not include access to sessions.
ATTENDEE REGISTRATION FORM

THREE WAYS TO REGISTER:
1. Online: www.EFA99.com (Credit Cards Only)
2. Fax: 603.222.2233 (Credit Cards only)
3. Mail: Send Check and Registration form to:
   Vendome Group, LLC
   C/O Conferences Lock Box
   PO Box 5729
   Hicksville, NY 11802-5729

REGISTRATION INFORMATION
(One registration form per attendee. Please copy this form for additional registrants. Please print clearly.)

First Name ___________________________ Last Name ___________________________
Job Title ___________________________ Organization Name _________________________
Address ________________________________________________________________
City ___________________________ State/Prov ___________________________ ZIP/Postal Code ____________ Country ________
Phone ___________________________ Fax ___________________________ Attendee e-mail __________
(required for confirmation)

Name and e-mail address of person coordinating this registration (if other than registrant)
☐ Please check box if you have special needs. You will be contacted to discuss.

In what type of organization do you work?
☐ Architect/Interior Designer
☐ Facilities Manager/Planner
☐ Real Estate/Property Manager
☐ University Educator/Employee
☐ Product/Product Provider
☐ Construction Manager/Project Manager
☐ Government/Agency Representative
☐ Administrator/President, Director
☐ Care Provider
☐ Other

Please indicate your Association Affiliation:
☐ AIA
☐ IDA
☐ AIAH
☐ SAGE
☐ ASID
☐ NAHB
☐ The Center for Health Design
☐ IFMA
☐ Other

PAYMENT INFORMATION
Please indicate your payment method:
☐ Check (payable to Vendome Group, LLC—U.S. dollars only)
☐ Credit card: □ VISA □ MasterCard □ American Express
☐ Mail to: Vendome Group, C/O Conferences Lock Box, PO Box 5729, Hicksville NY 11802-5729

Card Number ___________________________ Mailing Address ___________________________
Credit Card Security Code ___________________________
Exp. Date ___________________________
Full Name on Card (print) ___________________________
Billing Address for Card (if different from above) ___________________________

☑ Signature ___________________________
I agree to pay the total registration amount according to the card issuer’s agreement.

CANCELLATION POLICY
All requests for refunds must be in writing and received no later than end of business 5:00 pm EST, January 30, 2009. A $50 administrative fee will be charged for cancellations received before January 30. Refunds will not be issued after January 30, 2009. Substitutions of attendees may be made at any time without charge. We reserve the right to offer qualified substitute presenters in the event of an emergency, illness, etc. If a particular presentation has to be cancelled, attendees are still responsible for the full amount of their registration fees. Every effort will be made to immediately notify registrants of changes or cancellations. There are no exceptions to this refund policy.

TOTAL REGISTRATION AMOUNT $ __________

EXHIBITIONS. You will receive separate registration instructions in your exhibitor service kit. PLEASE DO NOT USE THIS FORM TO REGISTER.

SESSION SIGN-UP
Please note that there is limited availability for the Facility Tours and Roundtable Discussions. If you register for either of these categories, please check your confirmation when you receive it to ensure that you are in fact registered.

Check your chosen course number for each day:

Sunday:
☐ T1—Linden Ponds at Hingham—Pre-Conference Facility Tour $20
☐ T2—New Bridge on the Charles—Pre-Conference Facility Tour $20
☐ T3—Landmark Village—Pre-Conference Facility Tour $20

Monday:
☐ E1 ☐ E2 ☐ E3 ☐ E4 ☐ E5 ☐ E6 ☐ E7 ☐ E8 ☐ E9 ☐ E10
☐ E11 ☐ E12 ☐ E13 ☐ E14 ☐ E15 ☐ E16 ☐ E17 ☐ E18 ☐ E19 ☐ E20
☐ R1 ☐ R2 ☐ R3 ☐ R4 ☐ R5

Tuesday:
☐ E31

Please double-check your confirmation e-mail to verify your status and session selections.
MEMO TO: Long-Term Care Home Operators  
FROM: David Clarke, Director  
DATE: December 5, 2008  
RE: Operator Interest Survey - LTC Renewal Strategy

In July 2007, the Ministry of Health and Long-Term Care announced the Long-Term Care Home Renewal Strategy to improve access to quality long-term care (LTC) beds in Ontario. The Renewal Strategy would see the initiation of redevelopment of approximately 35,000 B, C, and Upgraded D class LTC beds in 5 phases, over a 10-year period. In conjunction with the Local Health Integration Networks (LHINs) the ministry will invite applications to redevelop or retrofit approximately 7,000 of these beds in phase 1 of the Renewal Strategy.

For the Renewal Strategy, the funding mechanisms will vary depending on your redevelopment or retrofit project. Calculating your funding per diem will be based on: the size of your home; the proportion of basic beds in the home; and, the level of environmental standard your project meets, using Leadership in Energy and Environmental Design (LEED). (See www.cagbc.org for details.) Funding details include:

- funding per diem based on home size and LEED standard achieved;

<table>
<thead>
<tr>
<th>LEED</th>
<th>Small (&lt;65 beds)</th>
<th>Medium (65-99 beds)</th>
<th>Large (100+ beds)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>$14.80</td>
<td>$14.05</td>
<td>$13.30</td>
</tr>
<tr>
<td>Silver</td>
<td>$15.80</td>
<td>$15.05</td>
<td>$14.30</td>
</tr>
</tbody>
</table>

- where determined to be a priority by the LHIN, up to $2.50 per bed per day will be given to homes that increase their basic rate beds by 20%, and, a prorated amount of the premium for any smaller increase in basic accommodation bed numbers;

- reductions for allowable variances from the Retrofit Manual standards (See http://www.health.gov.on.ca/english/providers/program/ltc_redev/dev_tools/devtools_rm.html); and,

- successful non-profit and municipal home applicants will be eligible for up-front funding of $250,000 per home to assist in planning and organizing for redevelopment.

The ministry is updating both the May 1999 Design Manual and the January 2002 Retrofit Manual and these will be available at the time of application. Changes to these standards will include:

- 100% dining room space must now be located in the Resident Home Area;
- Ministry requirements for nurse call bell locations have been updated and a more detailed list captured under “Resident/Staff Communication and Response System”, developed;
- Lighting levels have been increased to 322.92 lux in resident areas throughout the home;

- A separate standard for ‘way-finding’ has been developed;
- A separate standard for emergency generated power has been developed that requires generated power to support essential building systems and services; and,

- A separate standard for sliding washroom doors has been developed.